

MOM - 08a

Issue: C

Date: 06-01-2017

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### POLICY ON MEDICATION ERRORS

PREPARED BY:

**Dy. Medical Superintendent** 

Chief Executive Officer

**APPROVED BY:** 

# 1.0 Purpose:

To provide guidelines to monitor, report, and analyze medication errors /near misses to ensure safe and right use of medications.

# 2.0 Responsibilities:

All healthcare professional involved in prescribing, providing, administering, or monitoring of medications.

#### 3.0 Definitions:

Medication error: A medication error is defined by any preventable event that may cause or lead to inappropriate medication use or patient harm or which has the risk of being administered in a manner different from the prescribed norms while the medication is in the control of the Health Care Professional.

# **3.1** Prescription Error: A prescription error shall include the following:

- S No route of administration specified
- Order without an indication
- Drug indicated but dose is inappropriate

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- Order without a time interval
- Dose change order without discontinuation of previous order
- Order illegible
- Order incomplete in specifying doses or frequency
- **3.2** Transcription error: A transcription error shall include the following:
  - Order is not transcribed at all
  - Order is transcribed incorrectly
  - Allergy not documented on the medication administration record
  - Allergy not documented on the order sheet
- **3.3** Dispensing Error: A dispensing error shall include the following:
  - Wrong drug, dosage or dilution dispensed
  - Wrong preparation dispensed
- **3.4** Administration error:
  - Scheduled dose is not documented as administered
  - Drug administered without a Physician order
  - Dose missed

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• Wrong drug, dose, route or time of administration

### 4.0 Procedure:

### **4.1** Monitoring of Medication Errors:

- S The floor pharmacist/ nurse indenting the medication shall identify any prescription errors.
- § All the indents shall be audited by the prescription audit team with a view to correct and prevent the possible medication errors in prescription and transcription.
- § Medication errors in dispensing shall be monitored by the Floor Pharmacist, Physician and nurses.
- § Medication errors in administration shall be monitored by the Physician and nurses.

# **4.2** Reporting of Medication Errors:

All medication errors discovered in prescription, transcription and dispensing shall be reported to the Clinical Pharmacologist.

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- S All medication errors in administration shall be reported to the quality Systems using an incident report.
- All medication errors with potential harm to the patient are reported to the patient's physician and nurse immediately.
- Medication error reports shall be provided to the Clinical Pharmacologist for evaluation and feedback shall be given to the concerned staff members periodically.

### **4.3** Analysis of Medication errors:

- § A report of medication errors shall be analyzed to identify trends and methods to prevent further medication errors.
- § All medications errors which qualify to be a sentinel event shall be analyzed by conducting a root cause analysis.